관세청
Korea Customs Service



Guide to issuing the Personal Customs Clearance Code



ICT and Data Policy Bureau

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- What is a Personal Customs Clearance Code (PCC)?

02



- How to issue PCC using the Mobile Customs Service App
- How to issue PCC via Mobile Web site
- How to process identity authentication using Mobile phone, Joint certificate, Simple identity authentication or Anti auto-registration code
- How to register and issue application

03



- How to issue PCC using a PC
- How to process identity authentication using Mobile phone, Joint/financial certificate, Simple identity authentication or anti auto-registration code
- How to register and issue application

01

What is a Personal Customs Clearance Code(PCC)?

The Korea Customs Service operates a Personal Customs Clearance Code (PCC) policy which main purpose is to prevent any personal information leakage when purchasing goods directly from overseas (overseas direct purchase)

It is an unique personal identification number which you can apply for and get issued immediately via [Mobile Customs service] App. or the 'Personal Customs Clearance Code' web site

It is a 13 digit number that starts with the letter P which you can continue to use once you have issued one. You can check your PCC using the [Mobile customs service] App. as soon as it has been certified by clicking [조회 (search)]



Mobile phone or PC → Fill out application → Issue complete

02

Issuing PCC using Mobile App.

Install [Mobile Customs Service] App.

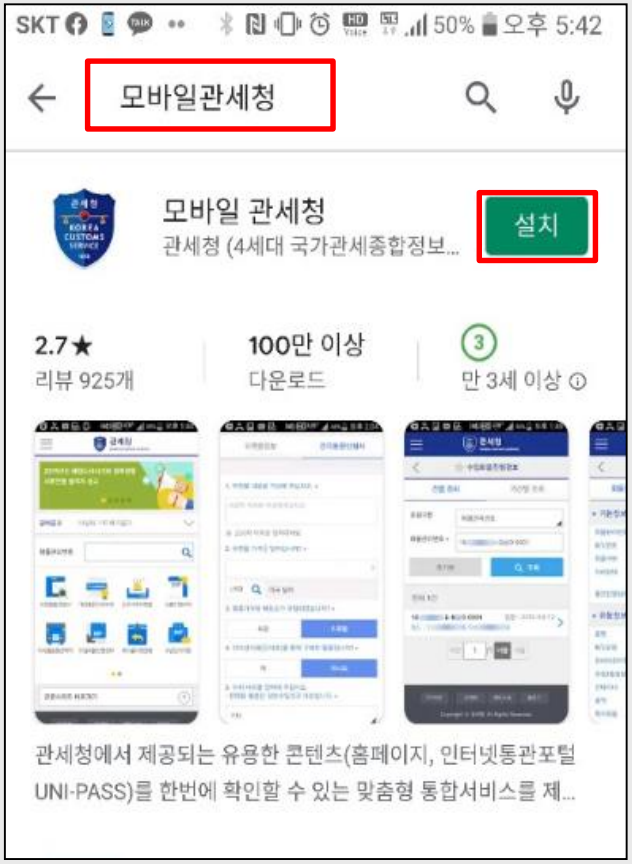
✔ By using [Play Store] or [App Store] search [Mobile Customs Service] and then install

Play store

Android phone
- Play Store

App Store

i-Phone
- App Store

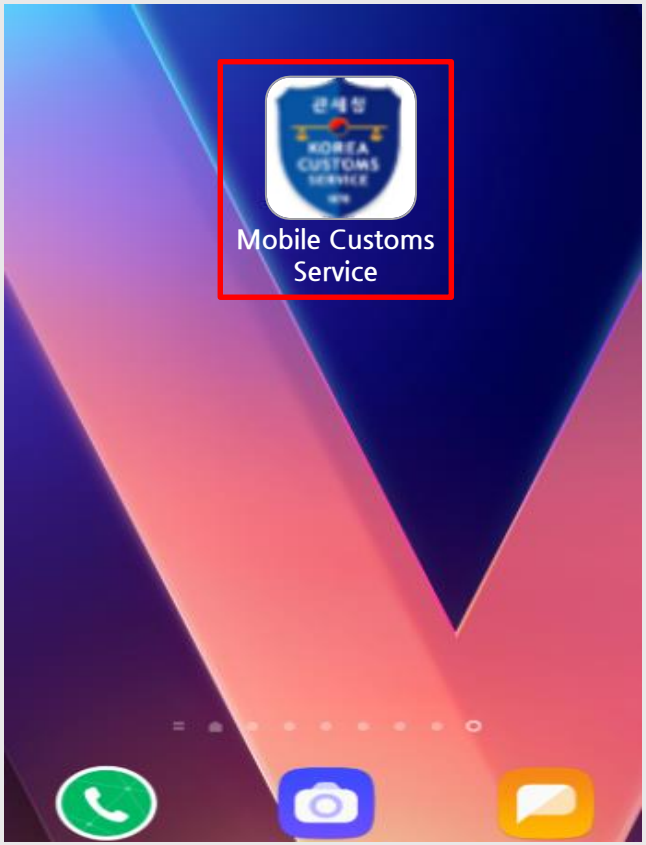


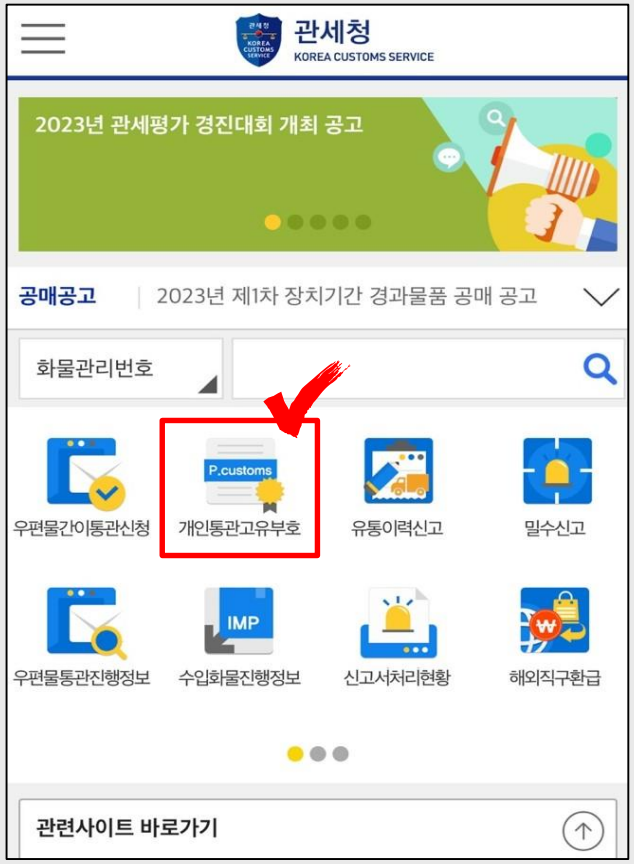
02

Issuing PCC using Mobile App.

Run [Mobile Customs Service] App.

✔ Run the App. then click '개인통관고유부호 (PCC)' shown on the first screen





02

Issuing PCC using Mobile App.



Choose Identity Authentication Method then process identity authentication

✔ Mandatory: Mobile phone under your name or Joint certificate



Mobile phone

· Identity authentication via mobile carrier

Page 7-10



Joint certificate

· (Formally known as) Accredited certificate

Page 11-12



Simple identity authentication

· Mobile carrier PASS
· NH certificate
· Kakaotok
· Toss
· KB mobile certificate
· Bank Salad
· PAYCO
· Hana certificate
· Shinhan certificate
· Naver
· Samsung Pass (For Android users)

Page 13-14

02

Issuing PCC using Mobile App.

Identity authentication: Mobile phone

✔ Enter Name, alien registration number and Mobile phone number, then click [본인인증]





주민등록번호 뒷자리는 가상키패드로 입력

02

Issuing PCC using Mobile App.

Identity authentication: Mobile phone - Simple Identity Authentication (App.)

✔ Process authentication by installing PASS App. or by SMS (Text message) (See next page)

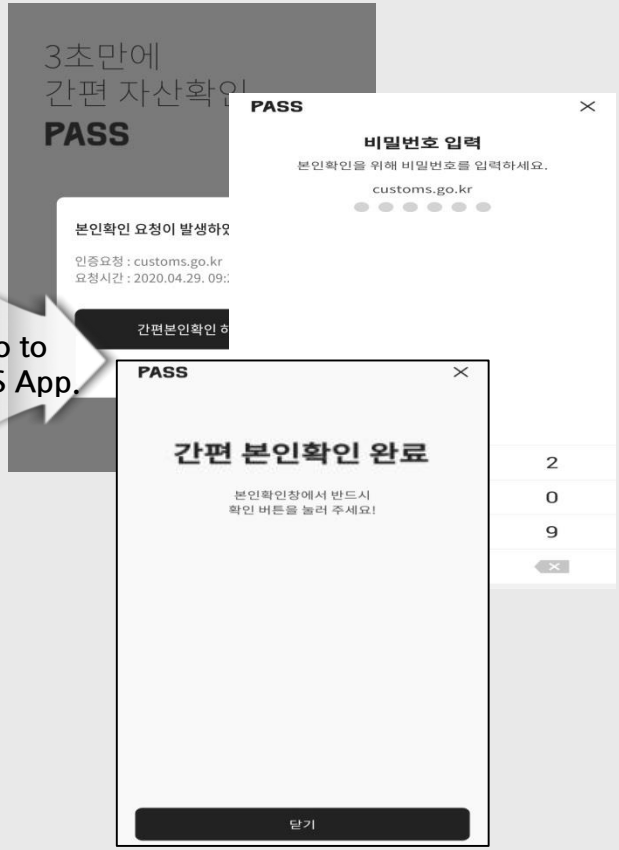


Select mobile carrier



Check terms of agreement then click [확인]
(Personal information will auto-load)

Go to PASS App.



02

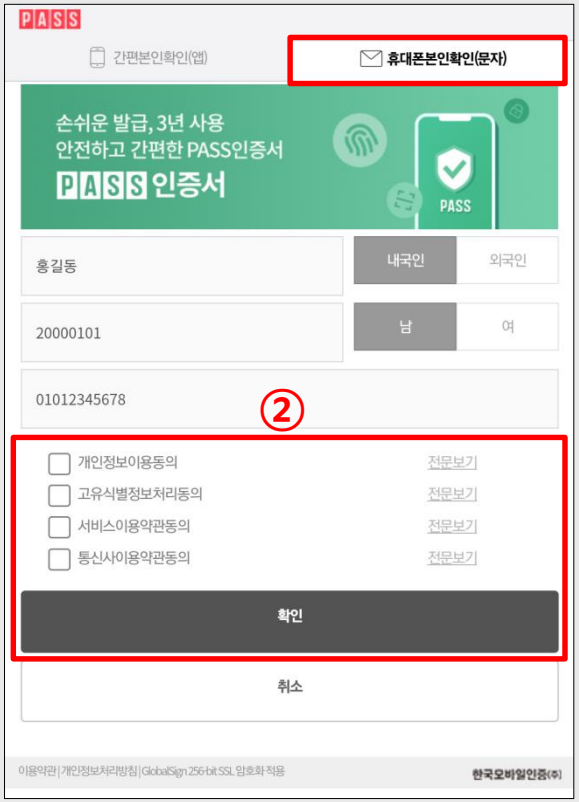
Issuing PCC using Mobile App.

Identity authentication: Mobile phone - Mobile phone SMS (Text message)

✔ Process identity authentication after clicking [휴대폰본인확인(문자)] tab



Select mobile carrier



Check terms of agreement then click [확인]
(Personal information will auto-load)

02

Issuing PCC using Mobile App.



Authentication number will be sent to your mobile phone (Text message)

If input time limit exceeds click [재전송 (resend)]



After filling in the authentication number click [확인 (Confirm)]



Complete identity authentication
→ Move on to application screen

02

Issuing PCC using Mobile App.

Identity authentication: Joint certificate

✔ iPhone & Android phone version 11 (or higher) users must transfer their certificate*

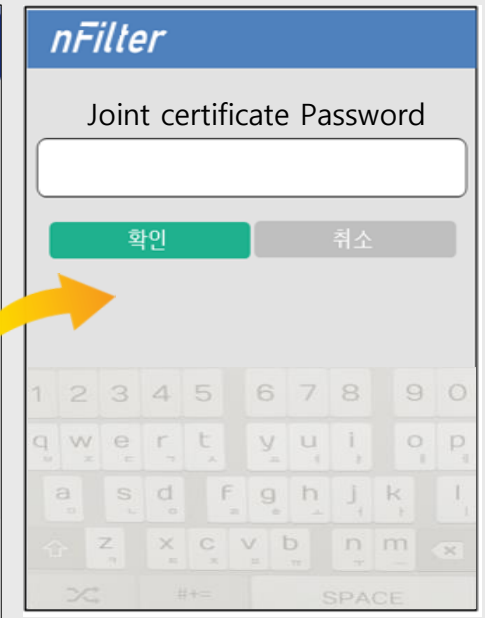


Enter name, alien registration number then click [본인인증]

(* see page 12)



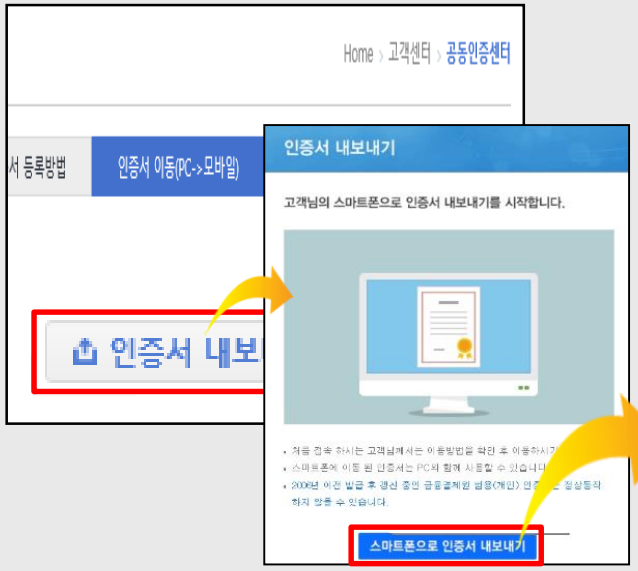
Select Joint certificate under your name



Enter Joint certificate password then click [확인]

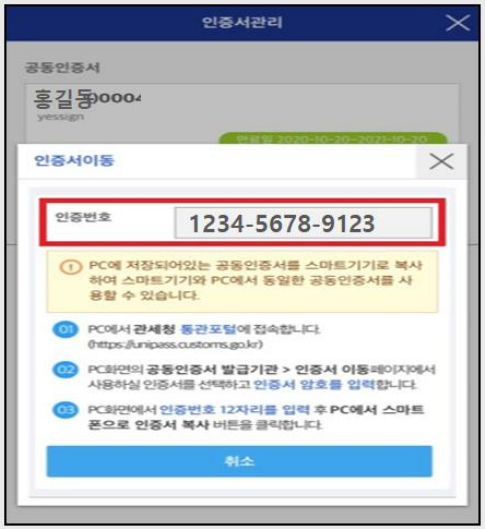
02 Issuing PCC using Mobile App.

iPhone & Android version 11 (and higher) users must transfer certificate from [PC to Mobile phone (Mandatory)]





PC Screen



Mobile Screen

① PC: Log on to UNIPASS using your PC and click [고객센터] tab then click [인증센터] tab

② Click [인증서이동(PC→모바일)] tab

③ Click [인증서 내보내기] tab

④ Click [스마트폰으로 인증서 내보내기]

⑤ Select certificate on the '스마트 모바일 사인' popup

⑥ Click [Personal Customs Clearance Code] menu in the [Mobile Customs Service] App. on your phone

⑦ Enter name, alien registration number then process identity authentication using 'Joint certificate'

⑧ Click [인증서 이동] on the bottom of the '인증서 인증' page

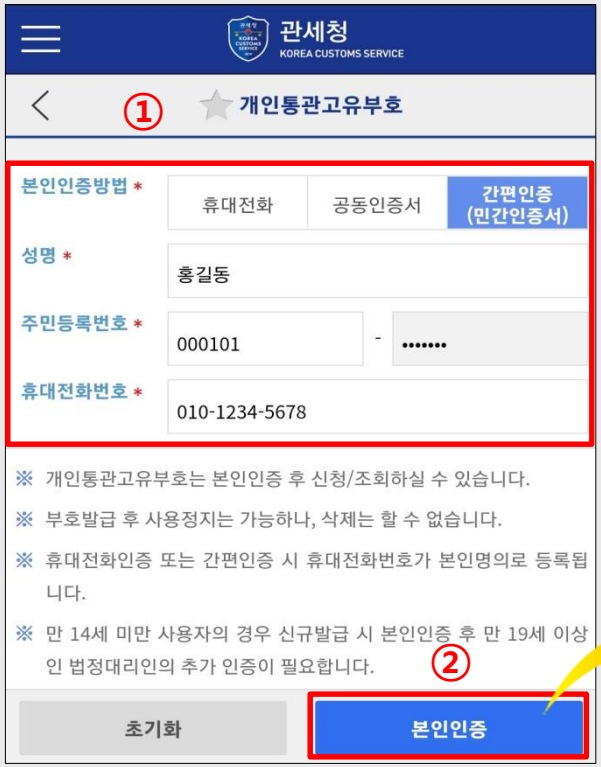
⑨ Enter authentication number and password on the PC screen then proceed with certificate transfer

02

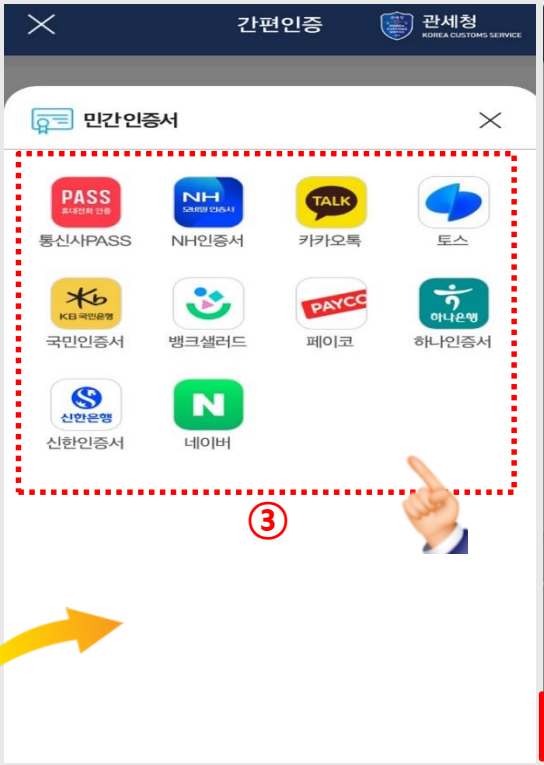
Issuing PCC using Mobile App.

Identity authentication: Simple identity authentication

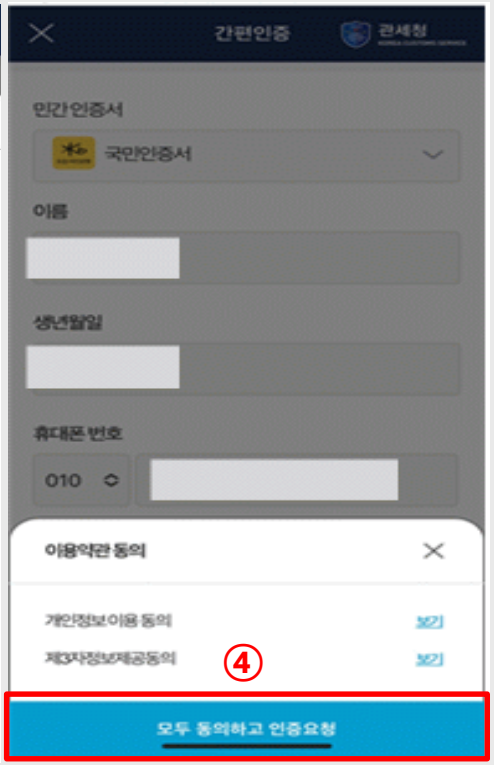
✔ Private service Apps issue certificates and the certificates are used through services linked to the App's platform



Enter name, alien registration number, and mobile phone number then click [본인인증]



Select service type



Click [모두 동의하고 인증요청]

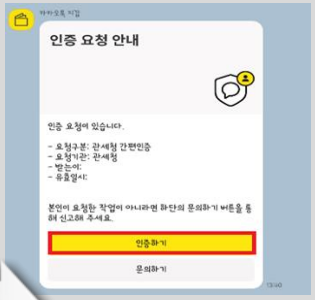
02

Issuing PCC using Mobile App.

Identity authentication: Simple identity authentication

✔ Once you receive the **Push Notice** on your mobile phone, process identity authentication on the service app of your choice

Move to service App. of your choice



Kakaotok



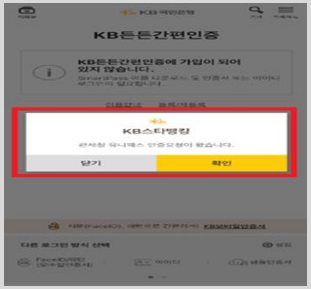
Mobile carrier certificate



NAVER



PAYCO



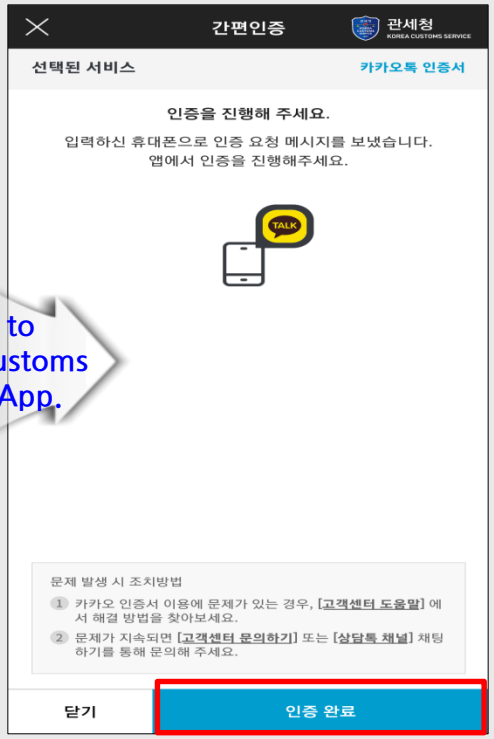
KB mobile certificate



Shinhan certificate

When you receive the 'Authentication request'
process identity authentication on the service app of your choice

Move to Mobile Customs Service App.



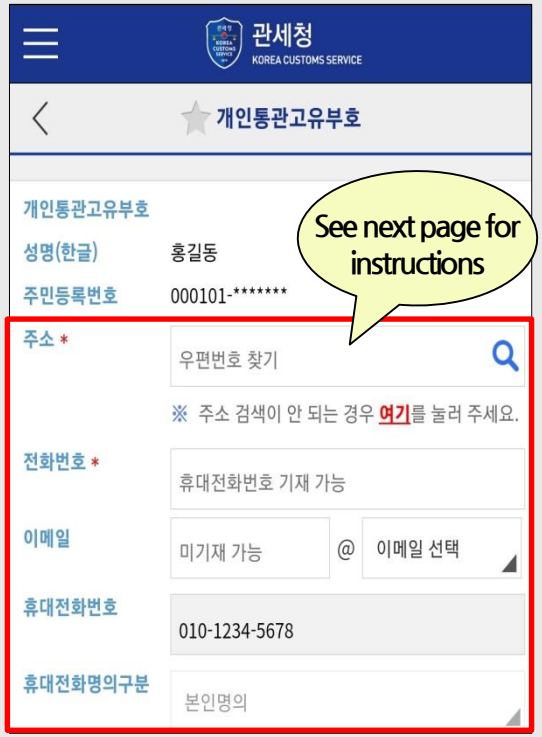
Click [인증완료]
→ Move to application screen

02

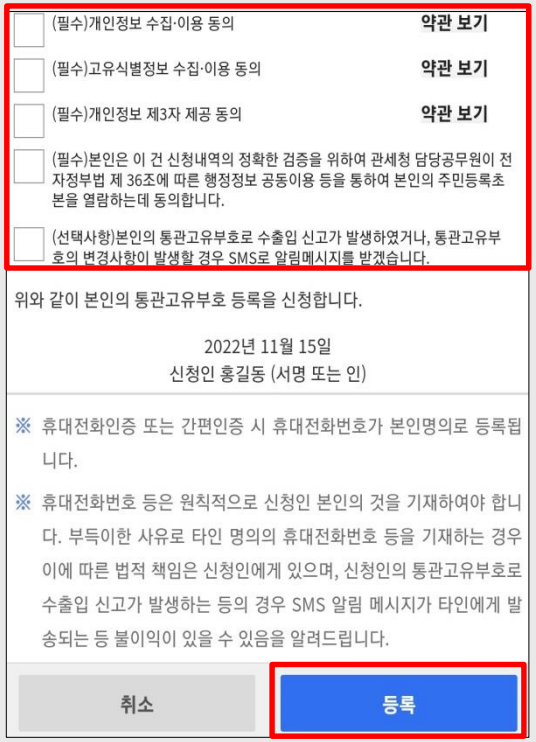
Issuing PCC using Mobile App.

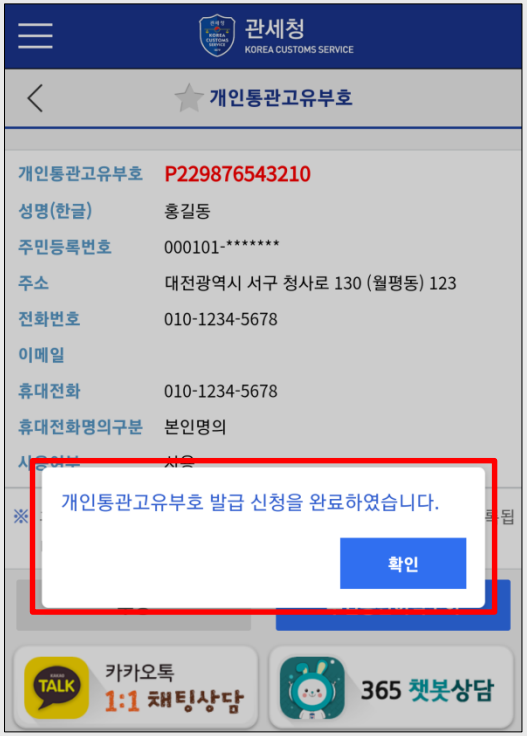
Fill out application then click [등록 (Register)]

✔ After entering mandatory fields (*) and checking terms of agreement click [등록] to register then **get your PPC issued**



Enter address, phone number, email address (optional) and check terms of agreement then click [등록]



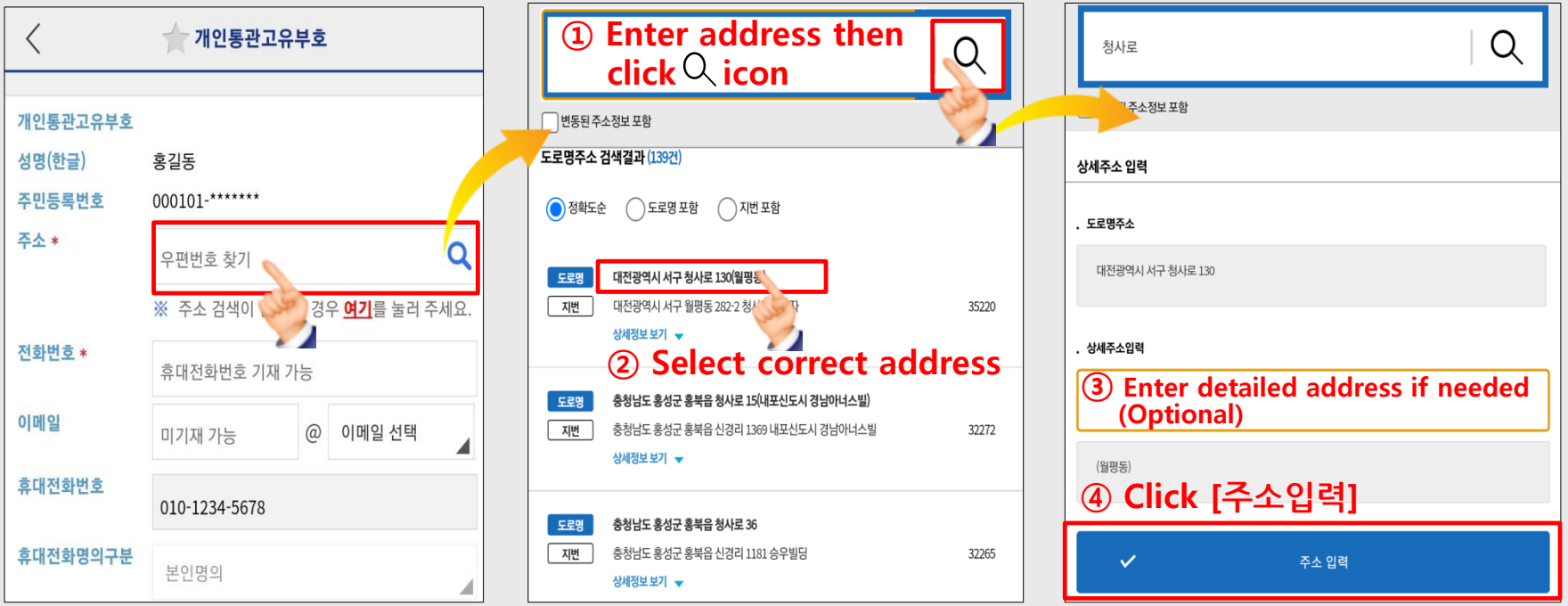


Issue complete

02

Issuing PCC using Mobile App.

Fill out application: How to enter address

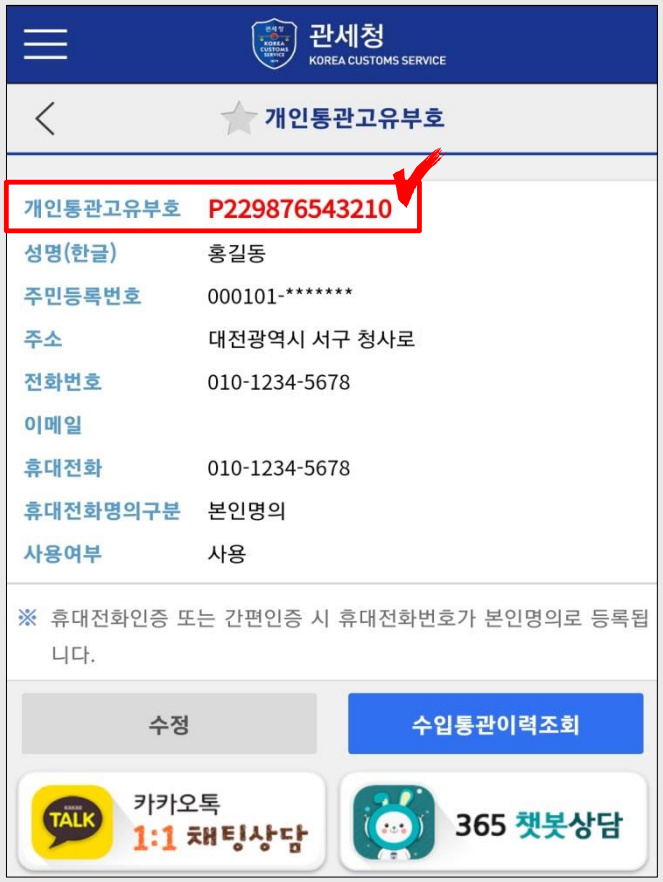


02

Issuing PCC using Mobile App.

Check the issued Personal Customs Clearance Code

✔ 13 digit number that starts with the letter **P**



Once issued the PCC can be used **continuously**

Suspension or reissue (5times/year limit) of PCC possible
Changing personal information (address or phone number etc.) **possible**

After completing identity authentication **you can check** the issued PCC

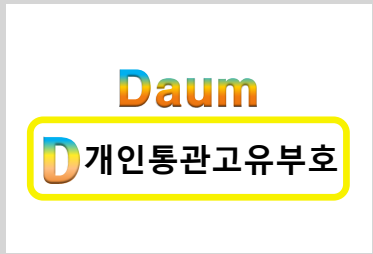
02

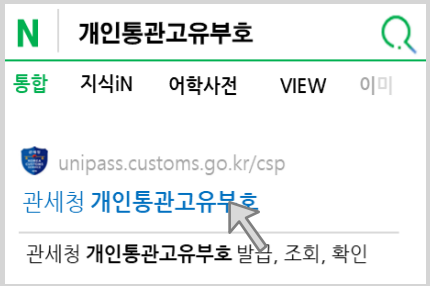
Issuing PCC using Mobile Web

Search '개인통관고유부호 (PCC)' using search engine or web portal

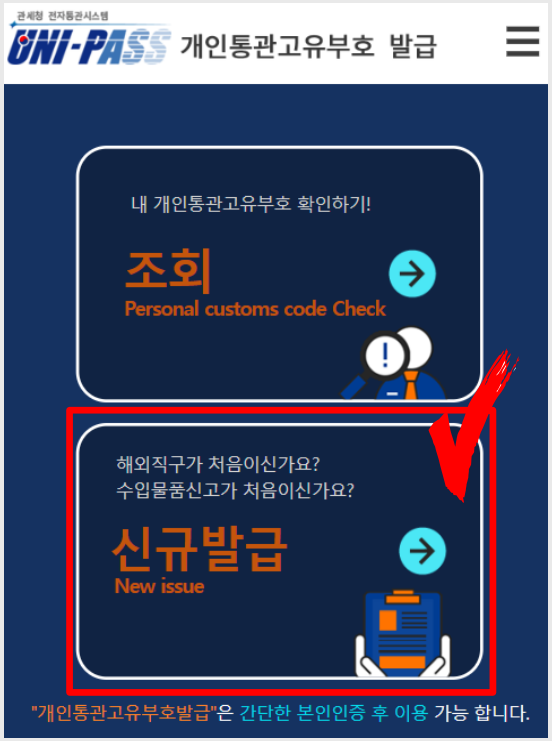
✔ If case you do not have the [Mobile Customs Service] App. you may go to a portal site of your choice (e.g. Naver, Daum etc.) and process







Search '개인통관고유부호 (Personal Customs Clearance Code)' from the website

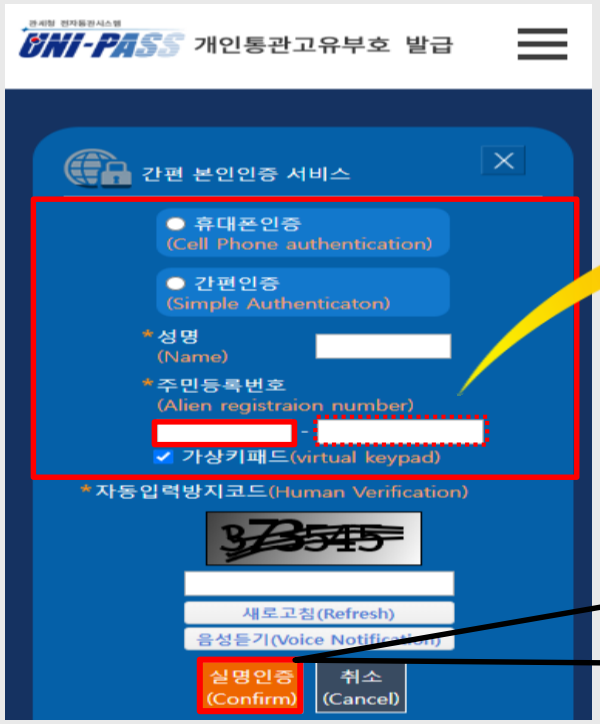


Select '신규발급'

02

Issuing PCC using Mobile Web

Choose Identity Authentication Method (mobile phone, Simple identity authentication) then process identity authentication



Enter name, alien registration number, and automatic report prevention code then click [실명인증]



- Enter later half of alien registration number using virtual key pad
- Due to the 'random delay when re-entering' function you should enter number while taking your time.

If the **identity authentication fails, please check if your** name and alien registration number has been properly entered !
If it keeps on failing, please call KCB customer service (☎ 02-708-1000) and check if your personal information has been registered or anti-identity theft function has been deactivated

02

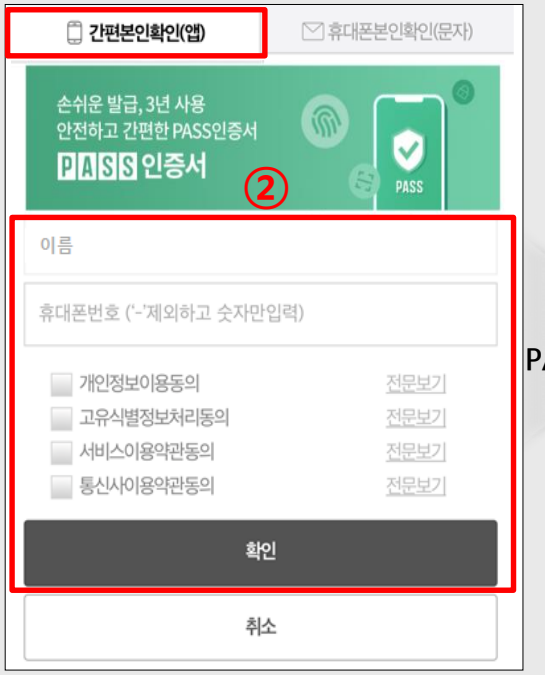
Issuing PCC using Mobile Web

Identity authentication: Mobile phone - Simple Identity Authentication (App.)

✔ Process authentication by installing PASS App. or by SMS (Text message) (See next page)

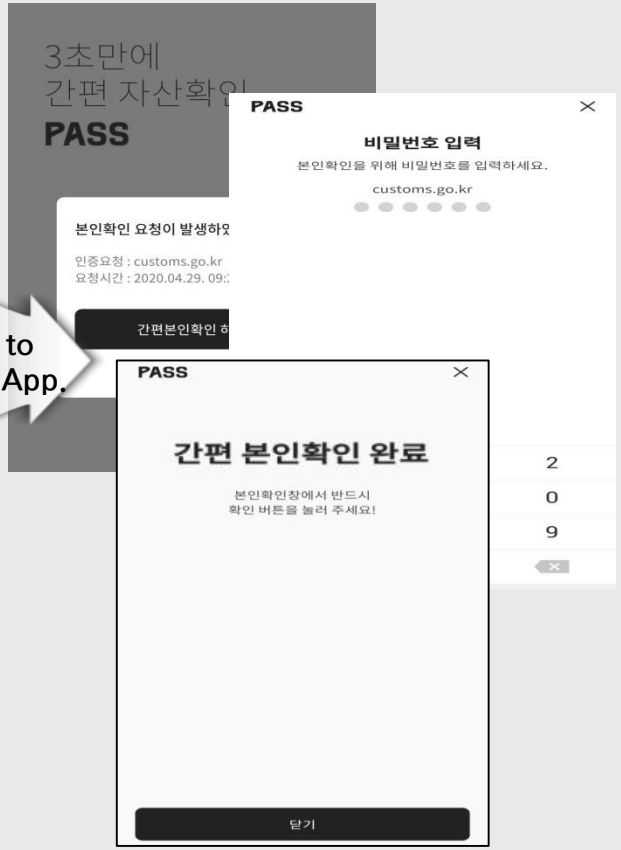


Select mobile carrier



Enter name and phone number and check terms of agreement then click [확인]

Go to PASS App.



02

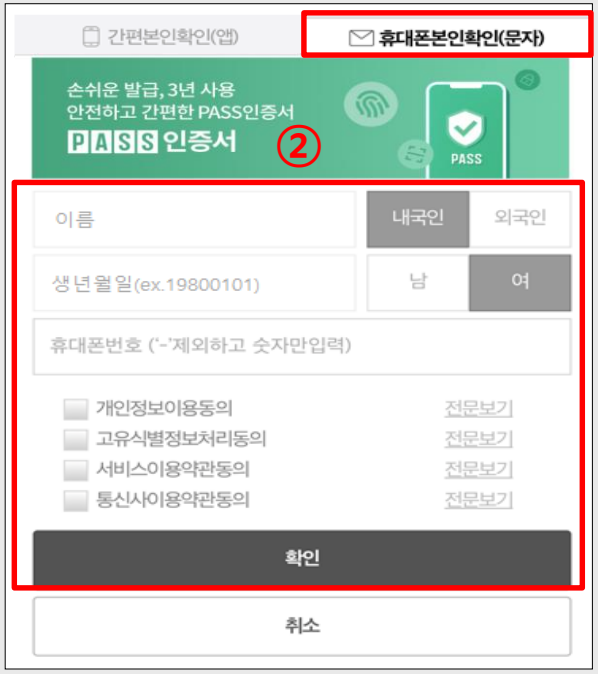
Issuing PCC using Mobile Web

Identity authentication: Mobile phone - Mobile phone SMS (Text message)

✔ Process identity authentication after clicking [휴대폰본인확인(문자)] tab



Select mobile carrier



Enter name and phone number and check terms of agreement then click [확인]

02

Issuing PCC using Mobile Web

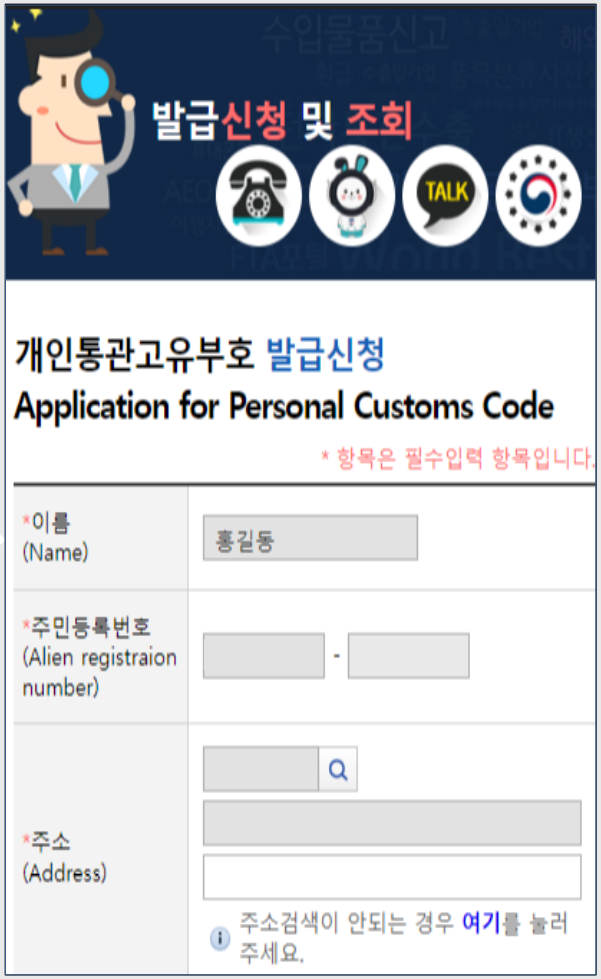


Authentication number will be sent to your mobile phone (Text message)

If input time limit exceeds click [재전송 (resend)]



After filling in the authentication number click [확인 (Confirm)]



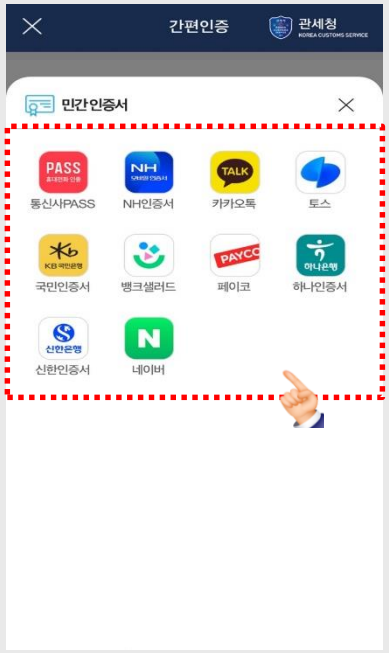
Complete identity authentication
→ Move on to application screen

02

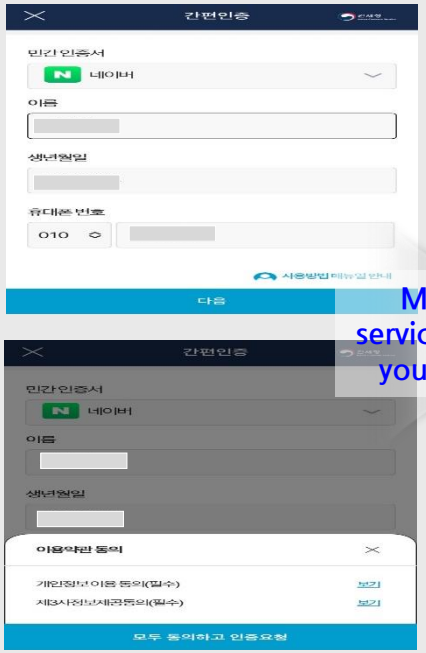
Issuing PCC using Mobile Web

Identity authentication: Simple Identity Authentication

✔ Private service Apps issue certificates and the certificates are used through services linked to the App's platform

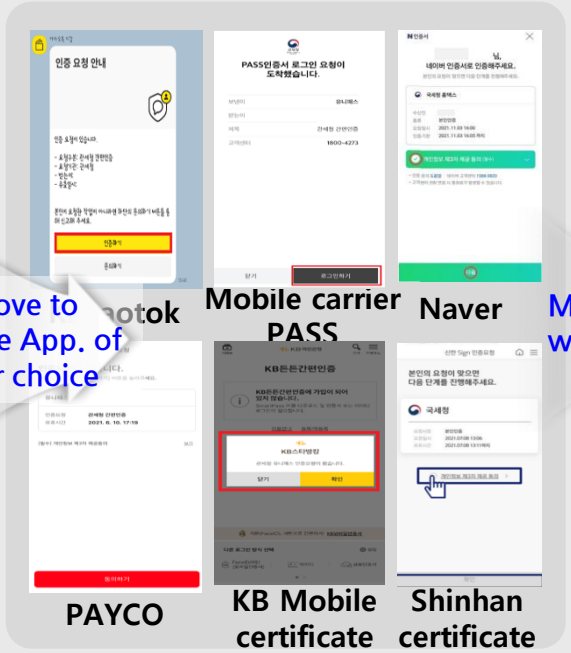


Select service App. of your choice and enter mobile phone number then click [다음]



Click [모두 동의하고 인증요청]

Move to service App. of your choice



When you receive the 'Authentication request', process identity authentication on the service App. of your choice

Move to web site



Click [인증완료]
→ Move to application screen

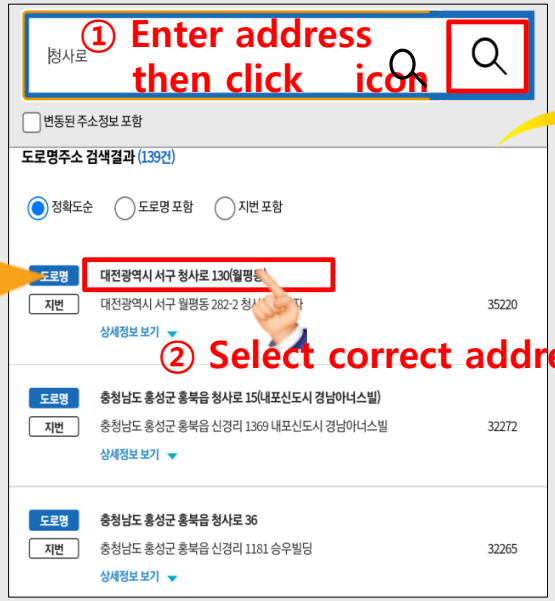
02

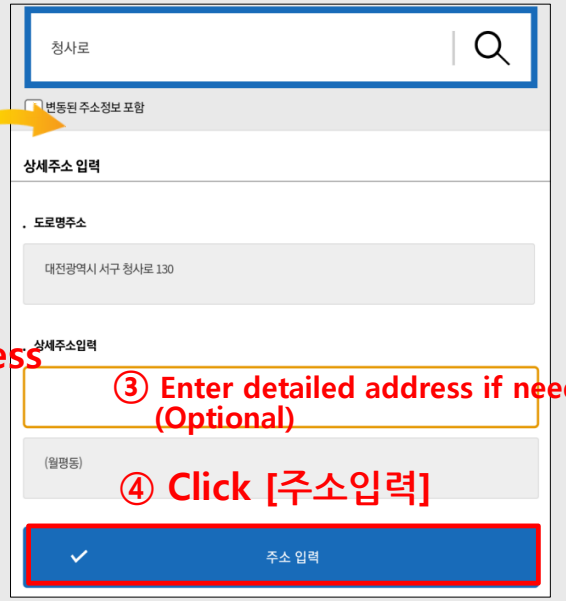
Issuing PCC using Mobile Web

Fill out application then click [등록 (Register)]

✔ After entering mandatory fields (*) and checking terms of agreement click [등록] to register then **get your PPC issued**







* **e-Mail address is optional**
* Click [등록] and a message containing '등록하시겠습니까?' will appear. If you then click [확인], your 'Personal Customs Clearance Code' will be issued immediately

02

Issuing PCC using Mobile Web

Check the issued Personal Customs Clearance Code

✔ 13 digit number that starts with the letter **P**



Once issued the PCC can be used **continuously**

Suspension or reissue (5times/year limit) of PCC possible
Changing personal information (address or phone number etc.) **possible**

After completing identity authentication **you can check** the issued PCC

03 Issuing PCC using PC

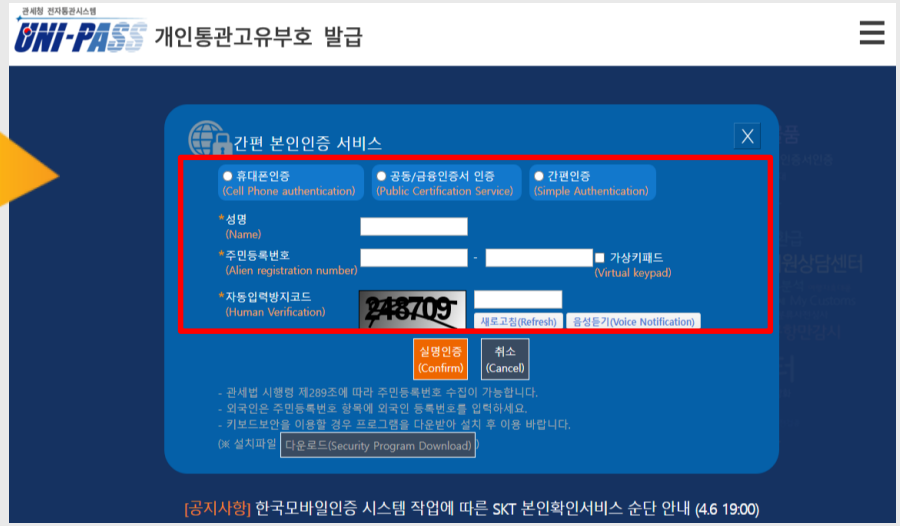


Search '개인통관고유부호 (PCC)' using web portal to visit the web site

✔ URL address: unipass.customs.go.kr/csp/persIndex.do



Click [신규발급]



✔ **Choose identity authentication method:** [mobile phone], [Joint/financial certificate]

✔ Enter name, alien registration number, and automatic report prevention code then click [실명인증]

03 Issuing PCC using PC

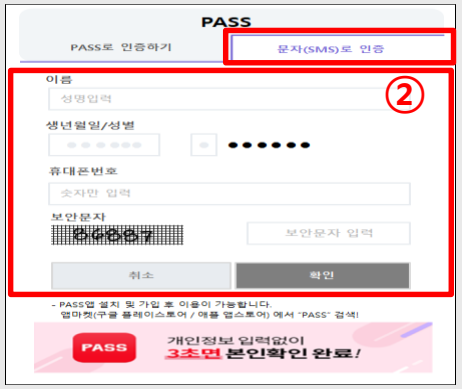


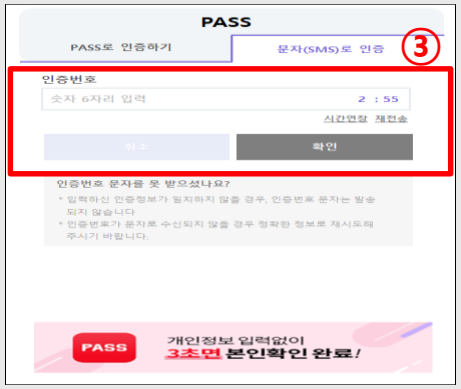
Choose Identity Authentication Method then process identity authentication

✔ Mandatory: Mobile phone under your name or Joint certificate

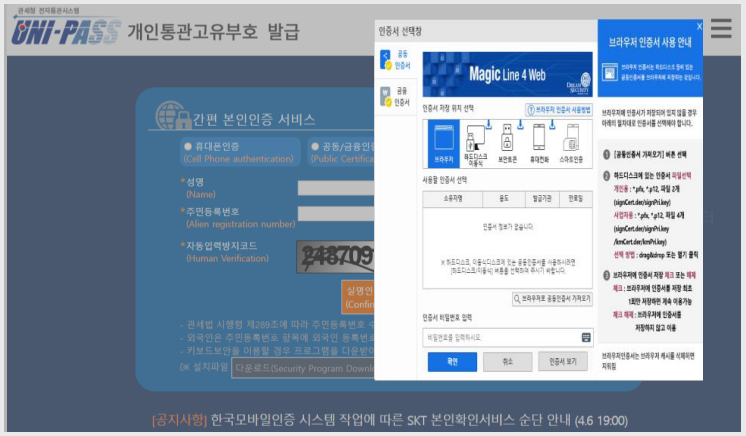
Mobile phone authentication







Certificate authentication



✔ **For 'Mobile phone authentication' install PASS App. or use text (SMS) message**

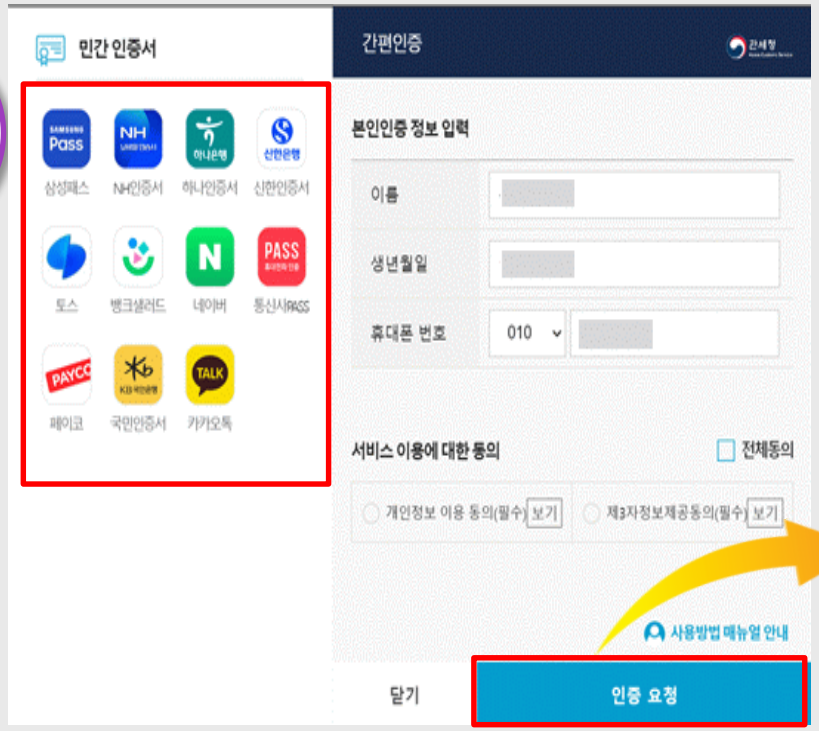
✔ **Refer to pp 20~22. Process is identical to Mobile authentication**

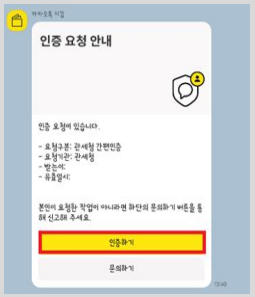
✔ **For 'Joint/financial certificate authentication' Select storage device → Select certificate → Enter certificate password → Click [확인]**

03

Issuing PCC using PC

Simple identity authentication

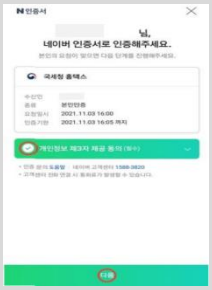




Kakaotok



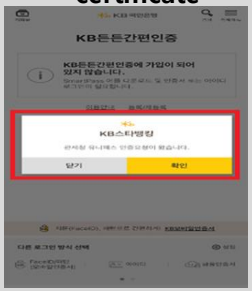
Mobile carrier certificate



Naver



PAYCO



KB Mobile certificate



Shinhan certificate

✔ **Select certificate of your choice from the Simple identity authentication pop-up → Enter mobile phone number, then check terms of service → Click [인증요청]**

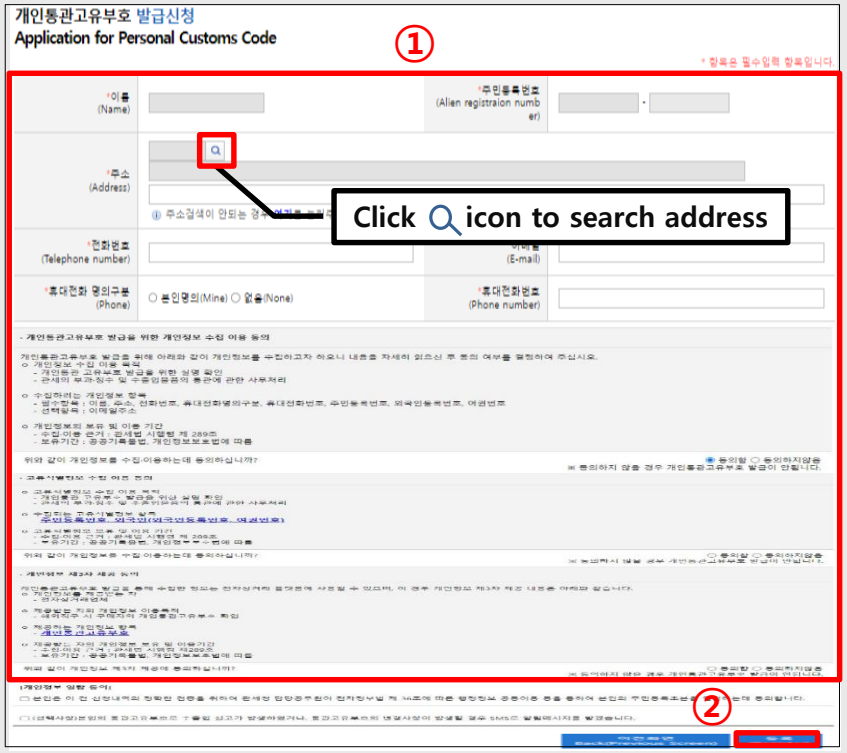
✔ **If you** receive the 'Authentication request' via **PUSH notice** **on your mobile phone** process identity authentication on the service app of your choice

03

Issuing PCC using PC



Fill out application then click [등록 (Register)]
→ Check issued Personal Customs Clearance Code



Enter address, mobile phone number and check '동의함' then click [등록]



Thank you

